

Document Title: File Notes

Document Number: PTUC SOP041

<b>Staff involved in development:</b> <i>Job titles only</i>	Senior R&D Manager, R&D Operational Manager, Clinical Project Manager
Document author/owner:	Senior R&D Manager
Directorate:	Research and Development
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For use by:	NHS Staff Trust-Wide
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### **Summary of Amendments**

Version Number	Modification:				
Version 5.0	Updated to bring in line with updated eTMF process				
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#### **Key Points of this Document**

 This document sets out the procedures to be followed by all Royal Papworth staff who produce file notes related to research studies.

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## 1 Purpose and Content

a. This document defines the Trust's research procedures for the production of study related file notes in Clinical Trials at the Royal Papworth R&D and Clinical Trials Unit (the 'Unit').

## 2 Roles & Responsibilities

- a. This Policy applies to all personnel that are conducting research at the Trust.
- b. Staff involved with the production of Trial Master Files (TMF) for research studies at Royal Papworth Hospital must comply with the requirements set out in section 4.
- c. During set-up of a study, the Principal Investigator will delegate the responsibility for creating file notes to a member of the study team.

## 3 Policy

a. This SOP is mandatory and, as per the Trust's Information Governance and Records Management framework, non-compliance with may result in disciplinary procedures.

# 4 Policy and Procedure

### 4.1 Policy

- a. File notes are to be used to explain missing information or documentation.
- b. Errors or alterations made to data, which is not already clearly documented and explained on the Case Report Forms should be documented in accordance with SOP077 and documented using FRM039.
- c. If there are there are discrepancies or deviations from the protocol then SOP050 and FRM 038 should be used.

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### 4.2 Production of a file notes

- a. An example file note template is given in TPL007.
- b. For Royal Papworth Sponsored studies that are using OpenClinica for the eCRF, site level files notes for the Royal Papworth site can be completed in OpenClinica. This avoids the need for wet ink signed file notes.
- c. File notes for externally-sponsored studies should be produced according to the study Protocol.
- d. The number of the Sponsor or Site File section to which a file note pertains should be clearly indicated in the document name of each file note as well as in the header information if using TPL007. The file note should be signed and dated by the author.
- e. For studies with an electronic TMF (eTMF), the original paper (wet ink signed and dated) file note should be scanned using the eTMF scanner and this certified copy (i.e., scan) of the file note should be filed in the File Notes sub-folder, depending on whether it is a study-level (see FRM021) or site-level (see FRM068) file note.
- f. For CTIMPs and any other studies with a paper TMF, the original paper file note should be filed in the relevant section of the paper Sponsor or Site File depending on whether it is a study-level or site-level file note.

### 4.3 File Note Log

- a. A File Note Log should be maintained at both the study and site-level and filed as appropriate in the Sponsor or Site File respectively.
- b. This is important to keep a track of all file notes for the study.

## 5 Risk Management / Liability / Monitoring & Audit

- a. The R&D SOP Committee will ensure that this SOP and any future changes to this document are adequately disseminated.
- b. The R&D Department will monitor adherence to this SOP via the routine audit and monitoring of individual clinical trials and the Trust's auditors will monitor this SOP as part of their audit of Research Governance. From time to time, the SOP may also be inspected by external regulatory agencies (e.g. Care Quality Commission, Medicines and Healthcare Regulatory Agency).

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- c. In exceptional circumstances it might be necessary to deviate from this SOP for which written approval of the Senior R&D Manager should be gained before any action is taken. SOP deviations should be recorded including details of alternative procedures followed and filed in the Trial Master File.
- d. The Research and Development Directorate is responsible for the ratification of this procedure.

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#### **Further Document Information**

Approved by: Management/Clinical Directorate Group			Research and Development Directorate					
Approval date: (this version)			Current approved version date					
Ratified by Board of Directors/ Committee of the Board of Directors:			STET					
Date:			N/A					
This document supports: Standards and legislation			Medicines for Human Use (Clinical Trials) Regulations 2004 and all associated amendments.  UK Policy Framework for Health and Social Care Research (2018)					
Key related documents:			Trust Research Policy Sponsor File SOP013 Investigator File SOP010 TPL007 File Note Template					
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Yes/No	No	No	No	No	No	No	No	
Positive/Negative	N/A	N/A	N/A	N/A	N/A	N/A	N/A	

I certify the contents of this SOP has been reviewed and ratified

304 November 202

November 2023

Signed by Dr Ian Smith, Clinical Director of R&D

Date

SOP release date:

**Review date:** 

9th pecember 2020

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